



Mockups and prototypes



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Lecture 6

Interfeiso projektavimas ir panaudojamumo inžinerija (Soul Greenberg)

Goals:

Articulate:
•who users are
•their key tasks

**Brainstorm
designs**

**Refined
designs**

**Completed
designs**

Methods:

Task
centered
system
design

Participatory
design

User-
centered
design

Evaluate

Psychology of
everyday
things

User
involvement

Representation
& metaphors

*Participatory
interaction*

*Task
scenario
walk-
through*

Graphical
screen
design

Interface
guidelines

Style
guides

*Usability
testing*

*Heuristic
evaluation*

*Field
testing*

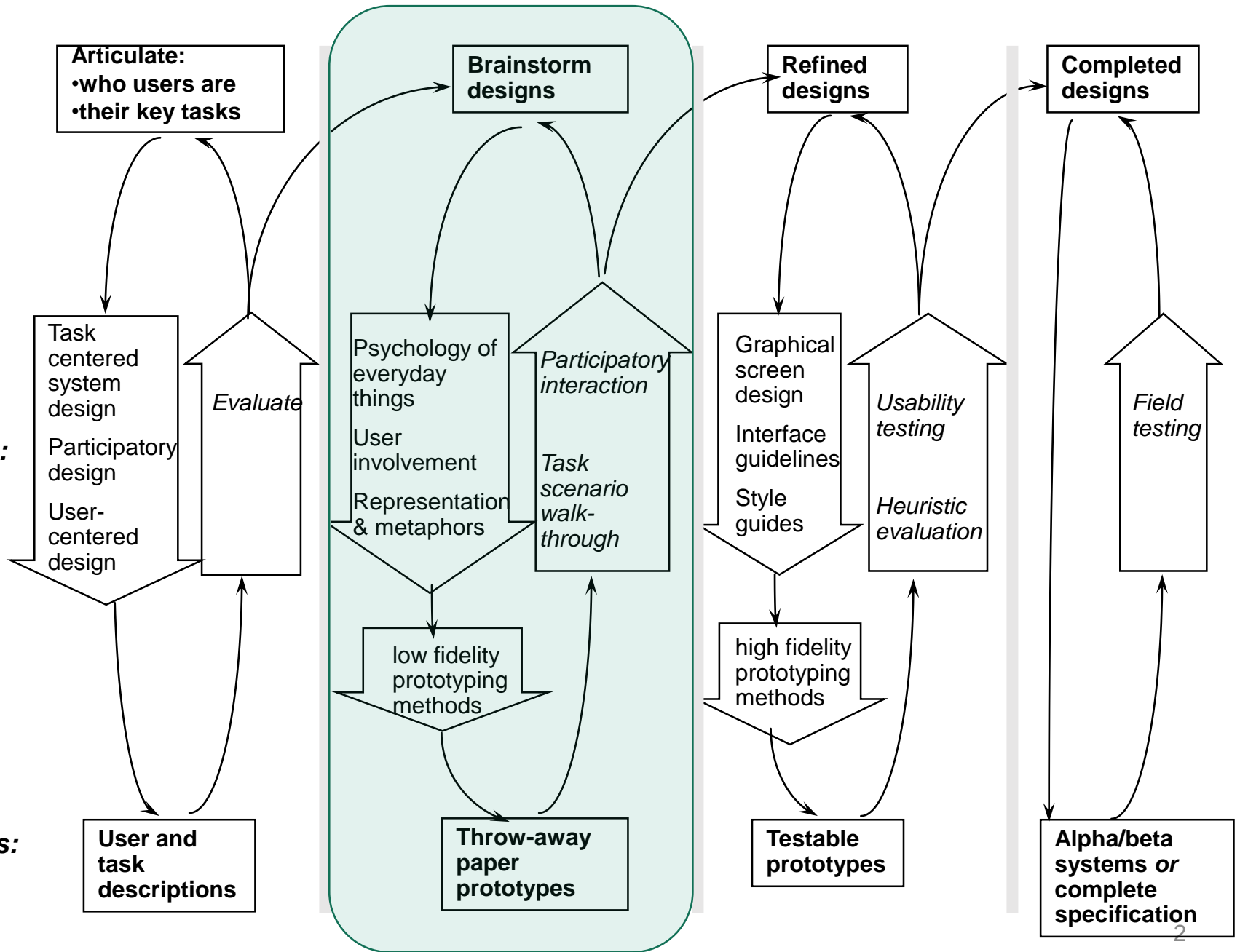
Products:

**User and
task
descriptions**

**Throw-away
paper
prototypes**

**Testable
prototypes**

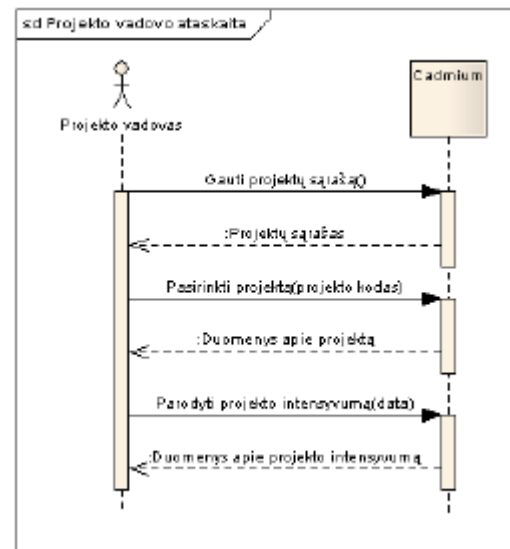
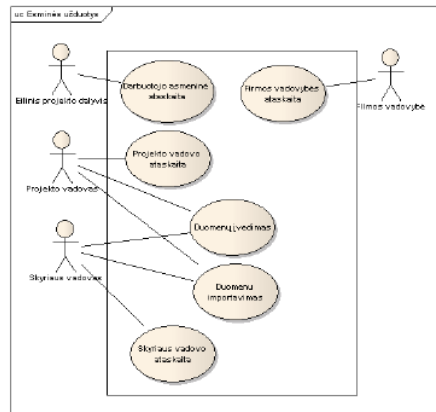
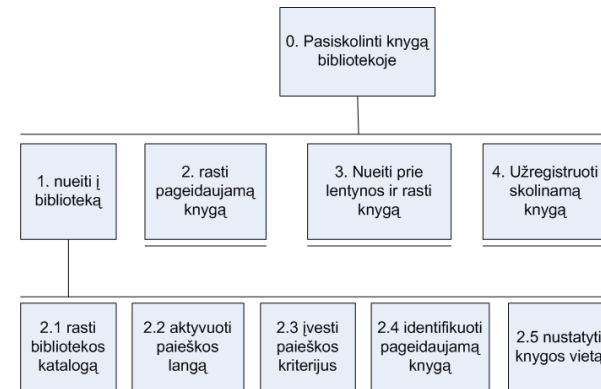
**Alpha/beta
systems or
complete
specification**



Overview

- Mockups
 - Why?
 - The problem of functional fixation
 - Paper mockup
 - Interactive mockup
 - Mockup tools
- Prototypes
 - Why?
 - Wizard-of-Oz prototyping
 - Tools
- Mood boards

After task analysis



What is a prototype?

In other design fields a prototype is a small-scale model:

- a miniature car
- a miniature building or town
- the example here comes from a 3D printer

From Computer Desktop Encyclopedia
© 2007 The Computer Language Company Inc.



What is a prototype?

In interaction design it can be (among other things):

- a series of screen sketches
- a storyboard, i.e. a cartoon-like series of scenes
- a Powerpoint slide show
- a video simulating the use of a system
- a lump of wood (e.g. PalmPilot)
- a cardboard mock-up
- a piece of software with limited functionality written in the target language or in another language

Why?

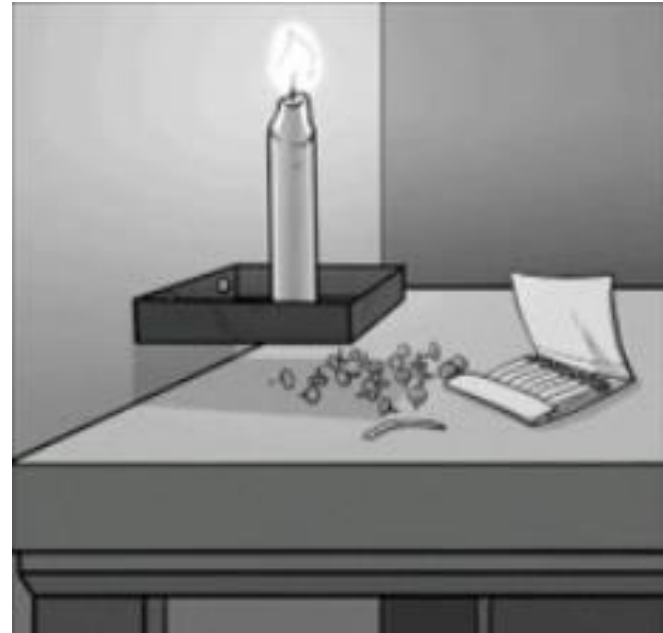
Prototyping is a strategy
for efficiently dealing with things
that are hard to predict

Why prototype?

- To receive user evaluation and feedback
- Stakeholders can see, hold, interact with a prototype more easily than a document or a drawing
- Team members can communicate effectively
- You can test out ideas for yourself
- It encourages reflection
- Prototypes answer questions, and support designers in choosing between alternatives

Prototyping to avoid functional fixedness: Duncker's candle problem

How to fix a lit candle on a wall (a cork board) in a way so the candle wax won't drip onto the table below.



Low-fidelity Prototyping

- Uses a medium which is unlike the final medium, e.g. paper, cardboard
- Is quick, cheap and easily changed
- Low fidelity prototype - mockup

SANTA CLARA, California: People thought Jeff Hawkins was crazy when they saw him taking notes, checking appointments, and synchronizing a small block of wood with his PC, pretending all the while that the block was a handheld computer.

“If I wanted to check the calendar I'd take it out and press the wooden button.”

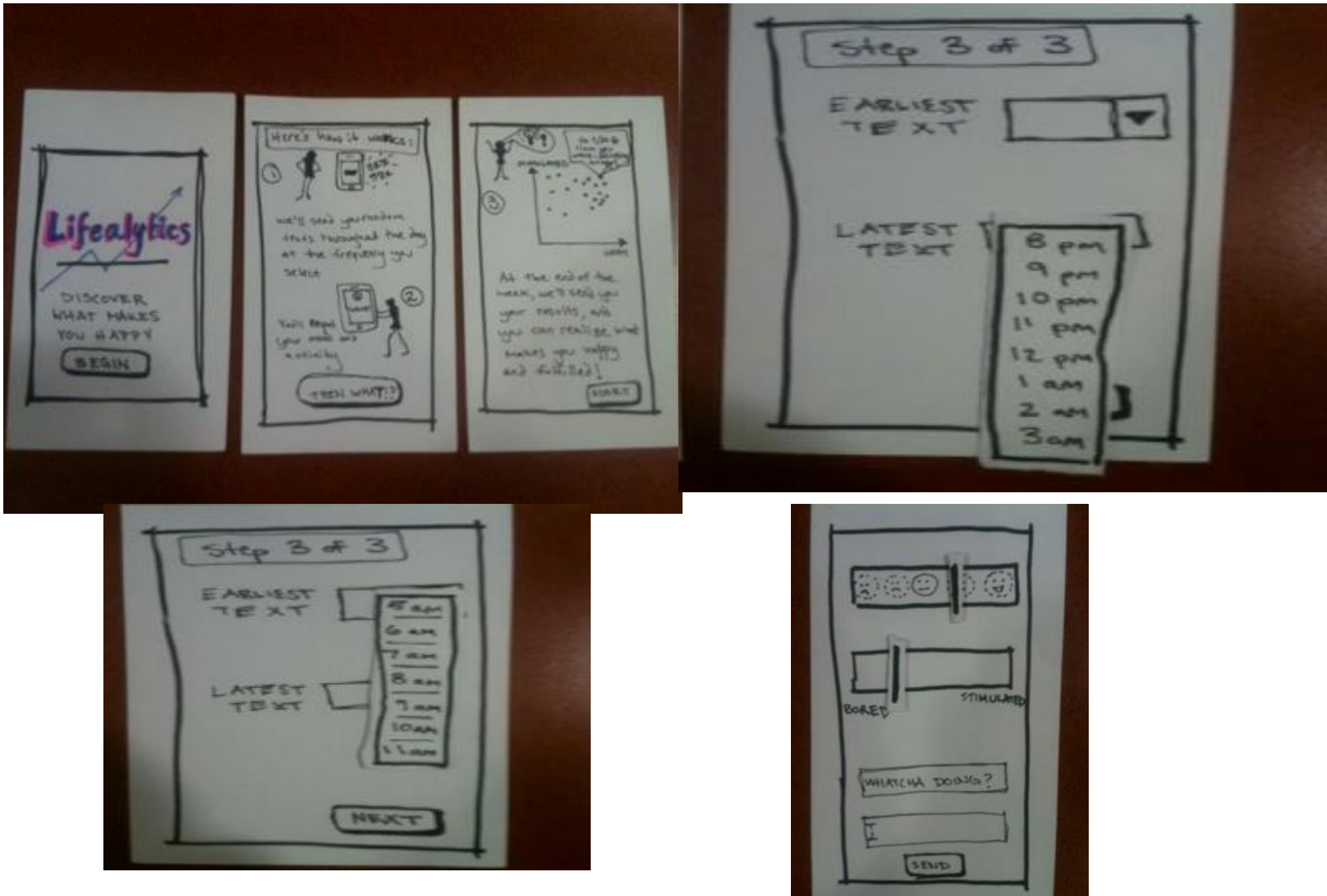


Source: “The Philosophy of the Handheld.” Wired Magazine, October 1999.

Jeff Hawkins, Donna Dubinsky, and Ed Colligan (Palm Computing)

[http://en.wikipedia.org/wiki/Palm_\(PDA\)](http://en.wikipedia.org/wiki/Palm_(PDA))

Paper prototyping



Inventory and Pricing

Item Name:

Quantity:

Unit Price:

Total:

Buttons:

Item Details

Item Name:

Quantity:

Unit Price:

Total:

Buttons:

Order Entry

Order Number:

Order Date:

Order Status:

Buttons:

Order Entry

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Order Date:

Order Status:

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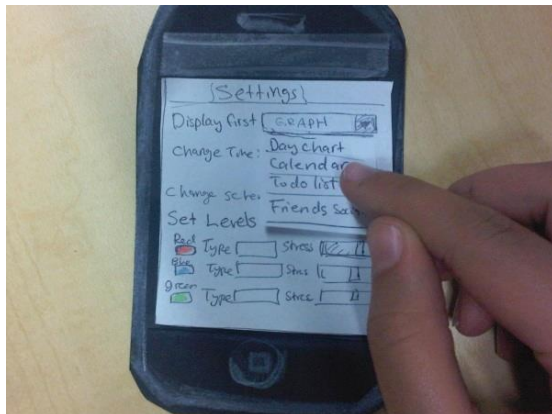
Order Status:

Buttons:

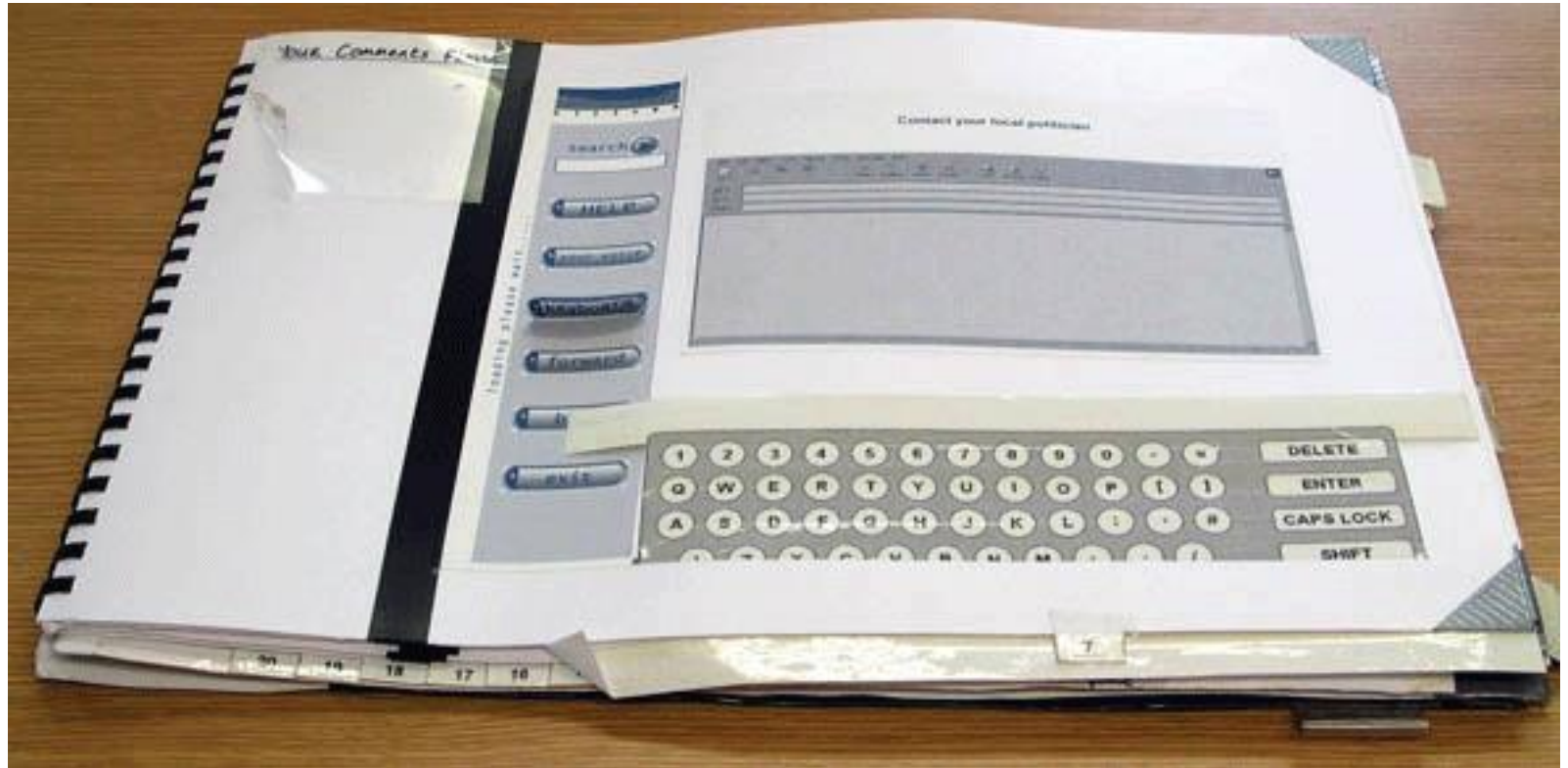
Order Number	Order Date	Order Status	Order Amount
10001	2000-01-01	Open	100.00
10002	2000-01-02	Open	200.00
10003	2000-01-03	Open	300.00
10004	2000-01-04	Open	400.00
10005	2000-01-05	Open	500.00
10006	2000-01-06	Open	600.00
10007	2000-01-07	Open	700.00
10008	2000-01-08	Open	800.00
10009	2000-01-09	Open	900.00
10010	2000-01-10	Open	1000.00
10011	2000-01-11	Open	1100.00
10012	2000-01-12	Open	1200.00
10013	2000-01-13	Open	1300.00
10014	2000-01-14	Open	1400.00
10015	2000-01-15	Open	1500.00
10016	2000-01-16	Open	1600.00
10017	2000-01-17	Open	1700.00
10018	2000-01-18	Open	1800.00
10019	2000-01-19	Open	1900.00
10020	2000-01-20	Open	2000.00

Paper prototyping tips

- Keep all your materials in one place!
 - Small interface widgets tend to get lost or damaged easily
- Work quickly and make reusable components (buttons, etc)
- If something is difficult to simulate (progress indicators, right mouse menus, hyperlinks), have the user ask if it is available and then verbally describe the interaction



Paper mock-up for home communication systems

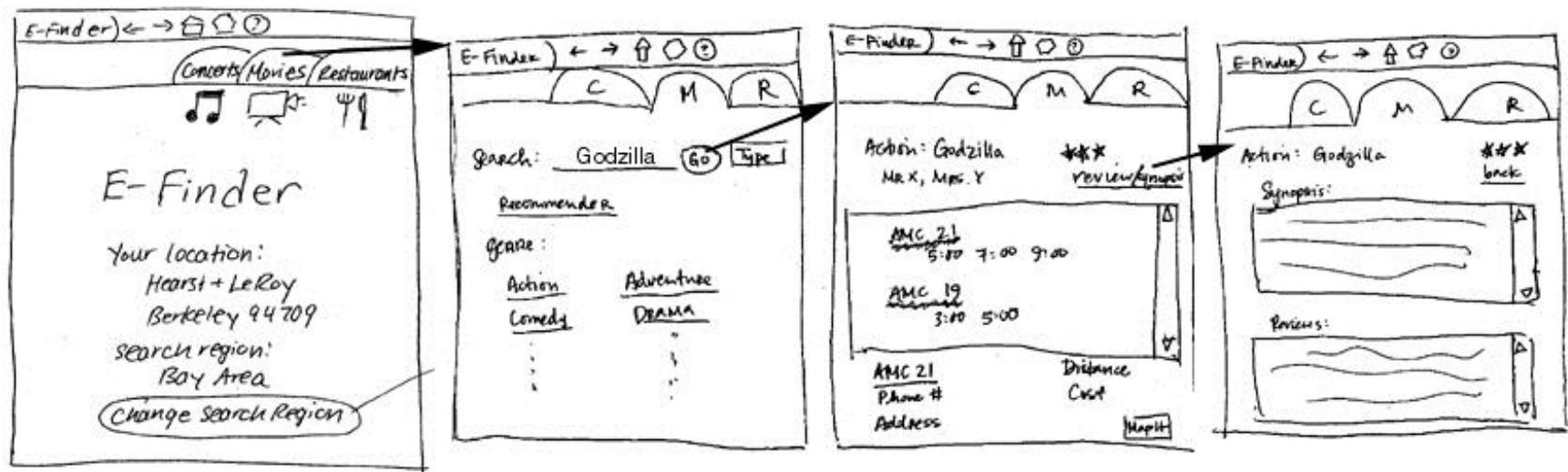


Benyon, Designing Interactive systems, Pearson Education Limited, 2014

Scenarios in paper mockups

SCENARIO 1

"I want to listen to alternative music"



Card-based prototypes

- Index cards (3 X 5 inches)
- Each card represents one screen or part of screen
- Often used in website development

A hand-drawn card-based prototype for a 'Travel Organizer' application. The card is titled 'Travel Organizer' with a small globe icon and the date '23 August'. The main content area says 'WELCOME HELEN' and contains four questions with corresponding input fields: 'Where do you want to go?' with a field containing 'YORK', 'What date do you want to travel?' with a field containing '16 Sept', 'Which form of transport do you want?' with a dropdown menu showing 'TRAIN', and 'Do you need accommodation?' with a dropdown menu showing 'YES'.

A hand-drawn card-based prototype for a 'Travel Organizer' application, showing a train timetable. The card is titled 'Travel Organizer' with a small globe icon and the date '23 August'. The main content area says 'Train timetable from Milton Keynes Central to York on 16 Sept'. Below this, there is a table of departure and arrival times, and a section for accommodation options.

	09:09	10:09	same	22:09
Depart			mins	
Arrive	12:30	13:30	past	01:30
			hour	

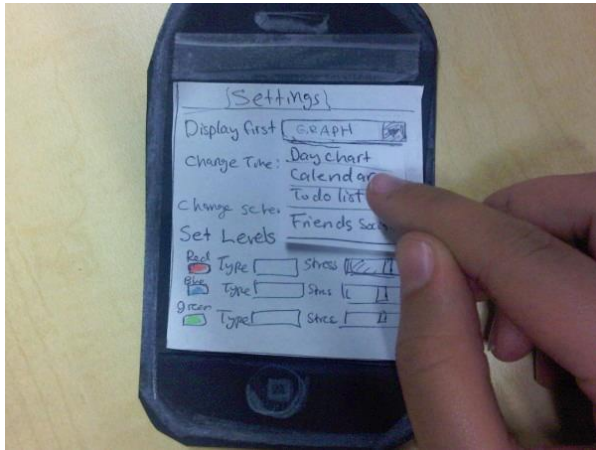
Accommodation Hotel B & B
 €40 to €150 €20 to €60

Try Prototypes with People

- Need a picture
- Test multiple
- Emphasis on conversation



Test multiple prototypes simultaneously to get most value

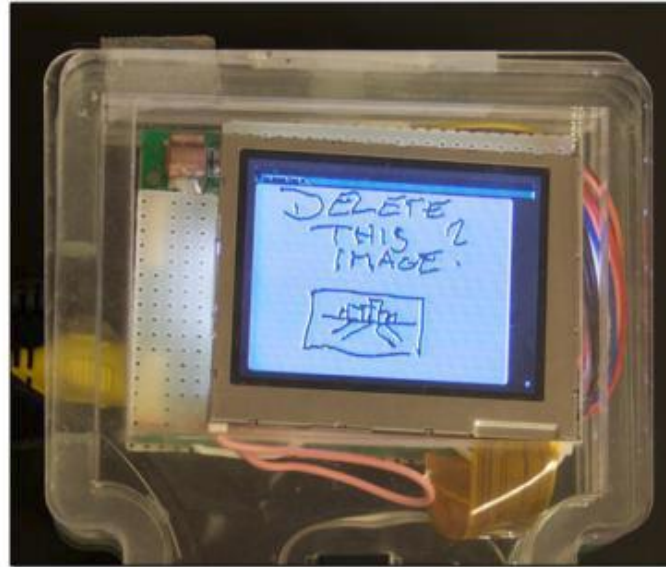
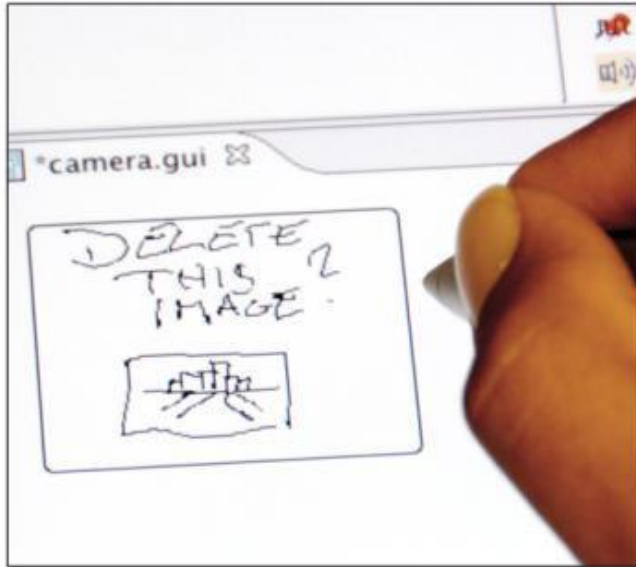


Mock-ups



IDEO: kairėje - pirmojo skaitmeninio aparato maketas, valdomas kompiuterio; dešinėje – galutinis produktas, Kodak DC-210 skaitmeninė kamera (Buchenau, Suri, 2000)

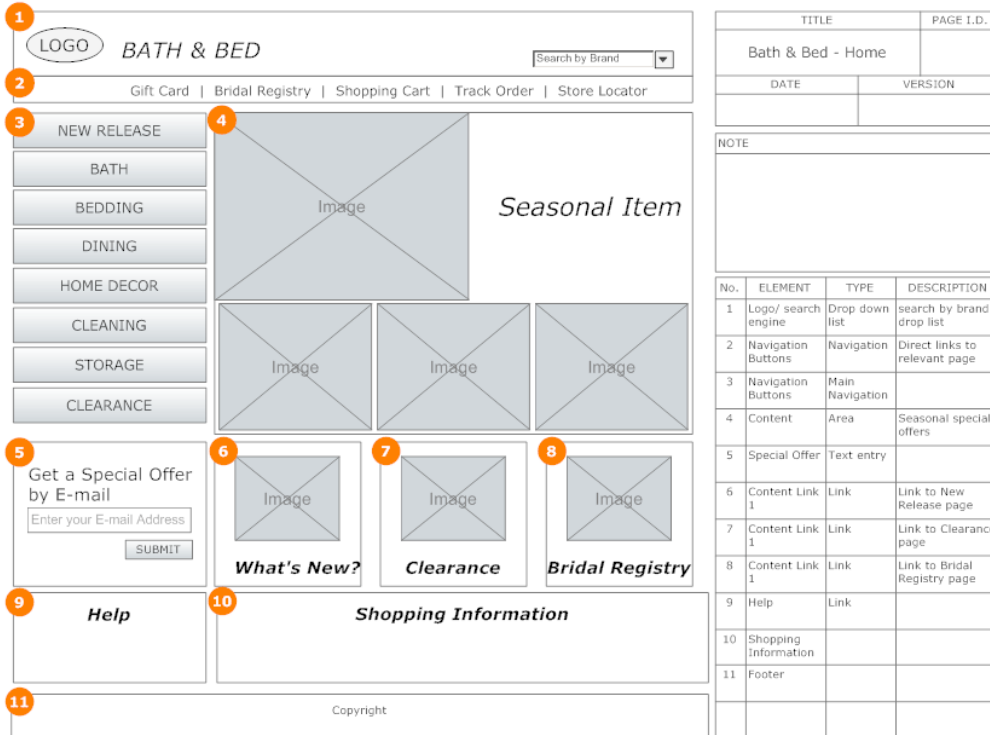
Mockup is a question
to stakeholders, users, designers



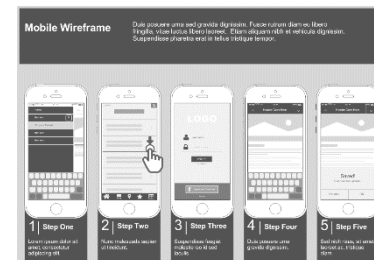
Goal: to get informal opinion

- Showing mockup for the users
 - [http://www.youtube.com/watch?v= 5FGeSQ7DBU](http://www.youtube.com/watch?v=5FGeSQ7DBU)
- Observe the interaction
- Make conclusions: what to redesign

Wireframes



- Outline of the structure of the software system
- focus on the general elements of a design without worrying about the final detail



<http://www.smartdraw.com/software/wireframe-software.htm>

Low-fidelity prototyping

Advantages

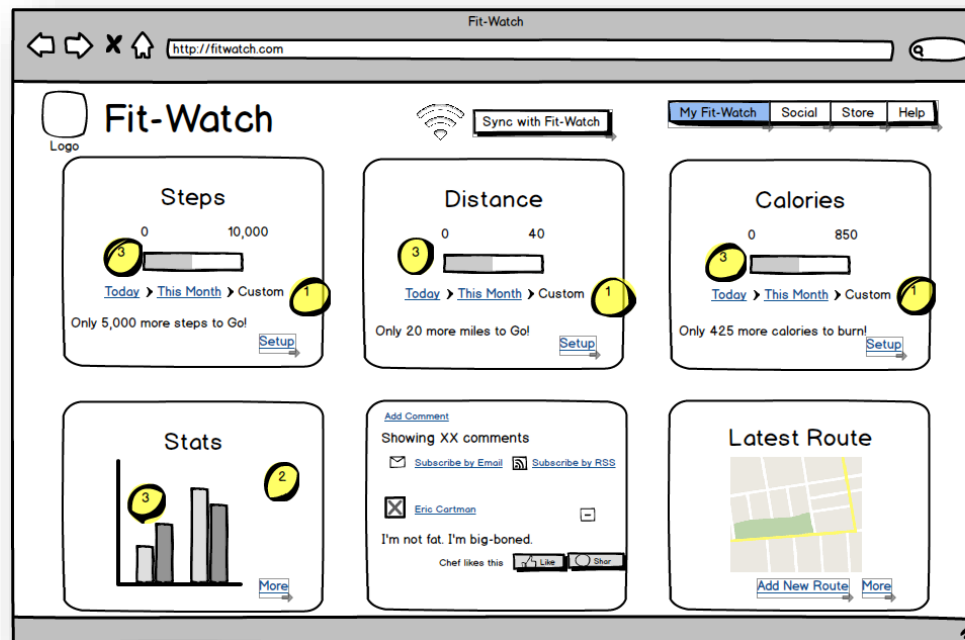
- Lower development cost
- Evaluate multiple-design concepts
- Useful-communication device
- Address screen layout issues
- Proof-of-concept

Disadvantages

- Limited error checking
- Poor detailed specification to code to
- Facilitator driven

Interactive mockups

- Active buttons
- Essential use cases



1. Custom is configured by the user. Can be 2 months, a year, etc. User should give it a name, which should replace the word "custom".
When the user clicks on Today, progress information changes to Today's data.
When the user clicks on This Month, progress information changes to This Month's data.
The same goes for when the user clicks on Custom link.

2. User is able to configure what stats should show in this panel.

3. Use colors to show progress
Green for Met Goal and beyond
Yellow for 80% success
Red for less than 80%

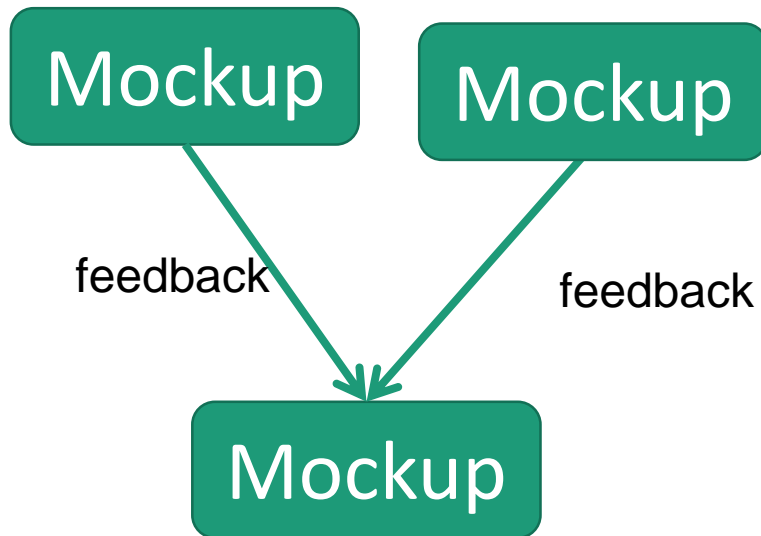
Colors can be configured as well as percentages

Mockups: quantity or quality?

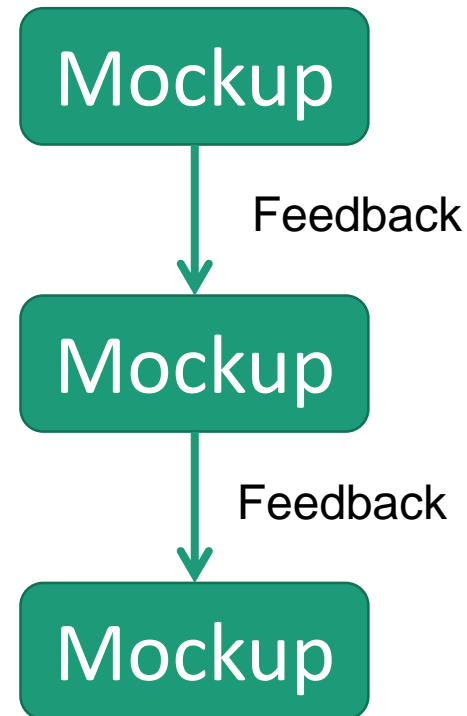


Quality or quantity: what is better?

Parallel



Sequential

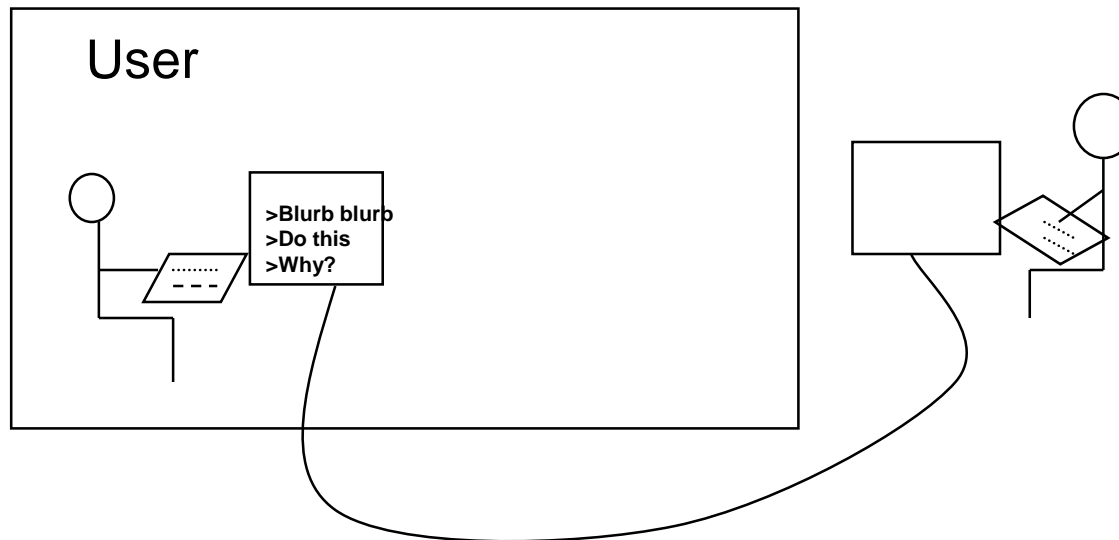


(Dow, Fortuna, Schwartz, Altringer, Schwartz, Klemmer, 2011)

'Wizard-of-Oz' prototyping

- The user thinks they are interacting with a computer, but a developer is responding to output rather than the system.
- Usually done early in design to understand users' expectations
- What is 'wrong' with this approach?
- Kramer movie application

<http://www.youtube.com/watch?v=uAb3TcSWu7Q>



High-fidelity prototyping

- Uses materials that you would expect to be in the final product.
- Prototype looks more like the final system than a low-fidelity version.
- For a high-fidelity software prototype common environments include Macromedia Director, Visual Basic, and Smalltalk.
- Danger that users think they have a full system.....see compromises

High-fidelity prototyping

Advantages

- ❑ Complex functionality.
- ❑ Fully interactive.
- ❑ User-driven.
- ❑ Clearly defines navigational scheme
- ❑ Use for exploration and test
- ❑ Look and feel of final product
- ❑ Serves as living specification
- ❑ Marketing and sales tool

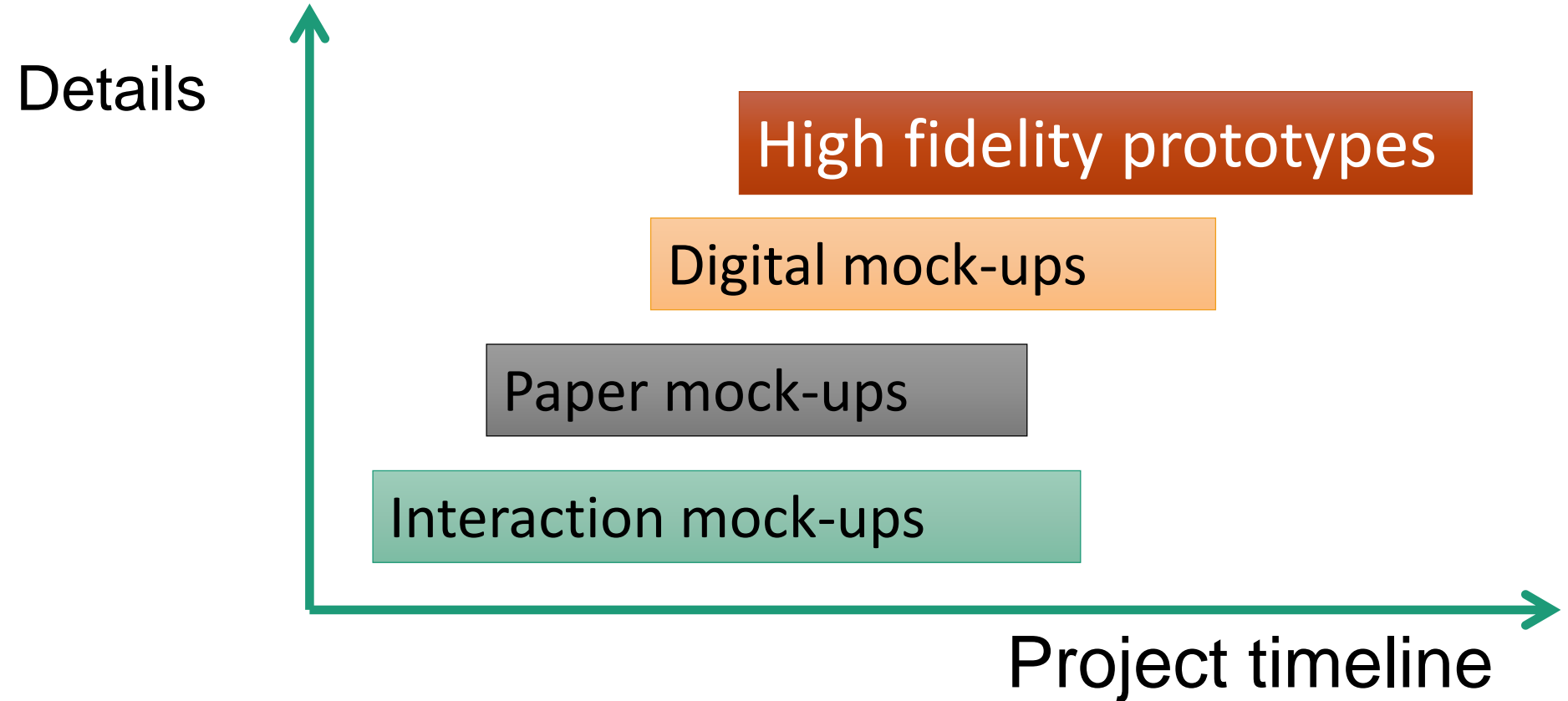
Disadvantages

- ❑ More expensive to develop
- ❑ Time-consuming to create
- ❑ Inefficient for proof-of-concept designs
- ❑ Not effective for requirements gathering

High fidelity prototypes

- Look and feel of final product
- Effective for testing with users
- Variety of tools, for example:
 - [Axure](#):
 - installed in MIF computer classes, for Vu students academic license for the semester is available.
 - [Proto.io](#):
 - **highly intuitive prototype building tool** but short trial (11 days)
 - Prototype should be developed within 11 days, then project can be exported to html.
 - Html version will be used for usability testing
 - [Justinmind Prototyper](#), [Flinto](#), [UXPin](#): 30 days
 - [Invision](#), [Weebly](#) – free limited versions

Mock-ups and prototypes in project life cycle



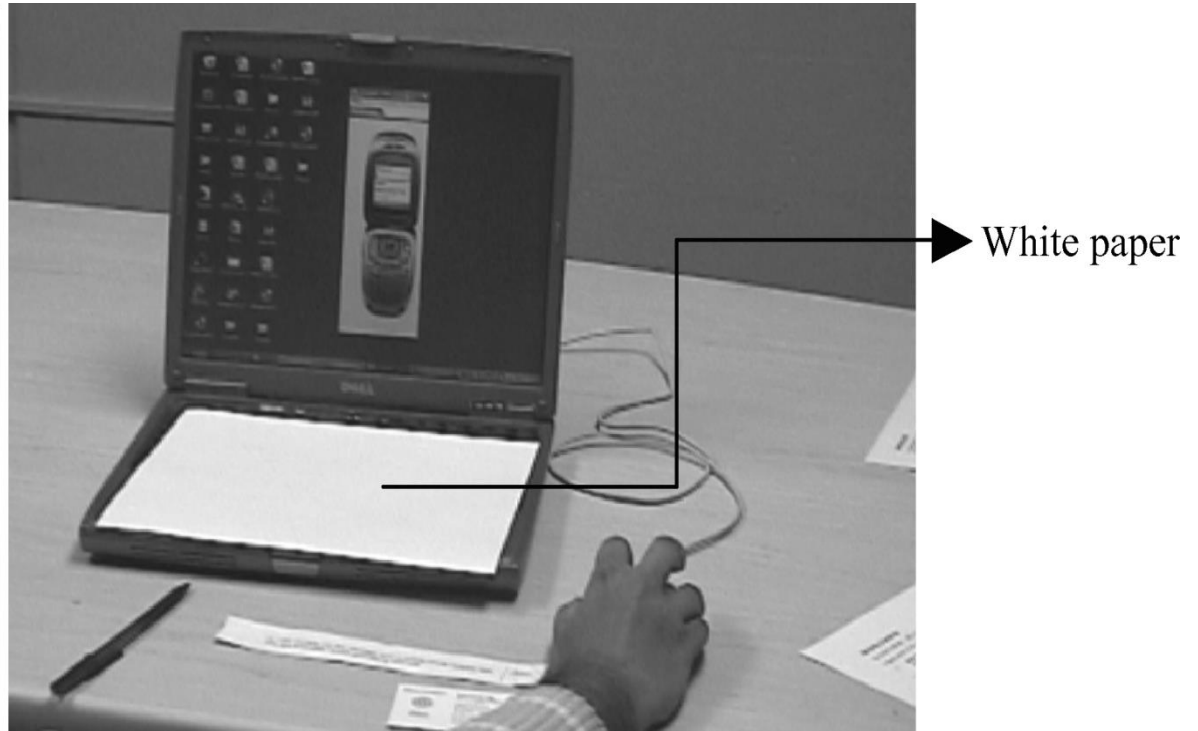
Example: Samsung VI660 prototypes



The paper prototyping setup and its use situation.

Lim et al. 2008

Example: telefono Samsung VI660 prototypes

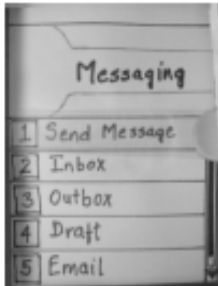




The computer-based prototype and its test setup

The fully functional prototype (Samsung V1660)



Lim et al. 2008

Dimensions	Paper Prototype	Prototype	Final Product
Manifestation dimensions	<p><i>Materials</i>—paper; foam core board; knife; pen; wooden sticks; glue; yellow cellophane paper; two-dimensional phone appearance color-printout</p> <p><i>Resolution</i>—rough and simplified sketches of screens;</p>  <p>(picture from [Lim et al. 2006])</p> <p>large time lags by human's simulating the product behaviors; buttons on the keypad are not push-enabled</p> <p><i>Scope</i>— Limited to the text-messaging feature and making other parts as “not available” screens</p>	<p><i>Materials</i>—mobile phone simulation toolkit; laptop computer; mouse</p> <p><i>Resolution</i>— simplified screens using given interface formats from the simulation toolkit;</p>  <p>(picture from [Lim et al. 2006])</p> <p>partially working in a simulated way; keying with a mouse (not a touch screen)</p> <p><i>Scope</i>— Limited to the text-messaging feature and making other parts as “not available” screens</p>	<p><i>Materials</i>—same as the final product</p> <p><i>Resolution</i>—the same as the final product</p>  <p>(picture from [Lim et al. 2006])</p> <p><i>Scope</i>—exactly same as the final product</p>

Developing interactive prototypes

- Paper is a great prototyping tool, superior to most digital tools in terms of flexibility, speed and ease of use. After working on paper, the next step is to move to something more interactive and higher in fidelity.
- Hybrid paper/digital tools allow you take a picture of a paper sketch and animate it:
 - Pop - <https://popapp.in/>
 - Flinto - <https://www.flinto.com/>
 - Apple Keynote or MS PowerPoint or Google presentation - <http://keynotopia.com/guides/>
 - Balsamiq - <http://balsamiq.com/>
- If you do not know how to code, here are some tools that generate HTML5 prototypes:
 - Tumult Hype - <http://tumult.com/hype/>
 - Adobe Edge Animate - <http://html.adobe.com/edge/animate/>
 - Google's Web Designer - <https://www.google.com/webdesigner>

Mood boards

- Visual stimuli are gathered that capture of how you feel about the design
 - photographs, images
 - textures
 - shapes
 - colors
 - headline styles
 - quotation styles
- Attached to the pinboard



[illegible]

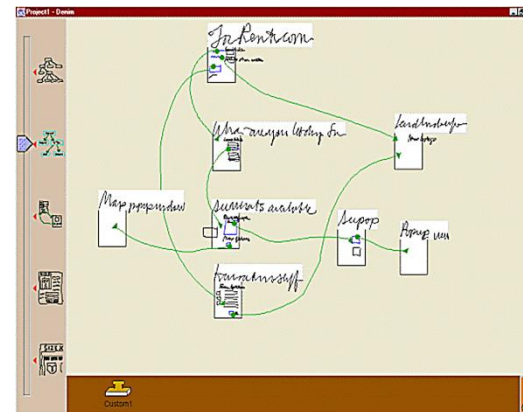
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Support for design

- Patterns for interaction design
 - individual patterns
 - pattern languages
 - pattern libraries
- Open source systems and components

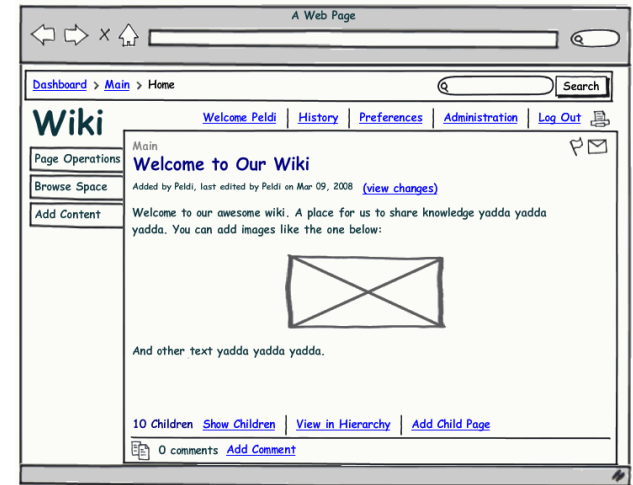
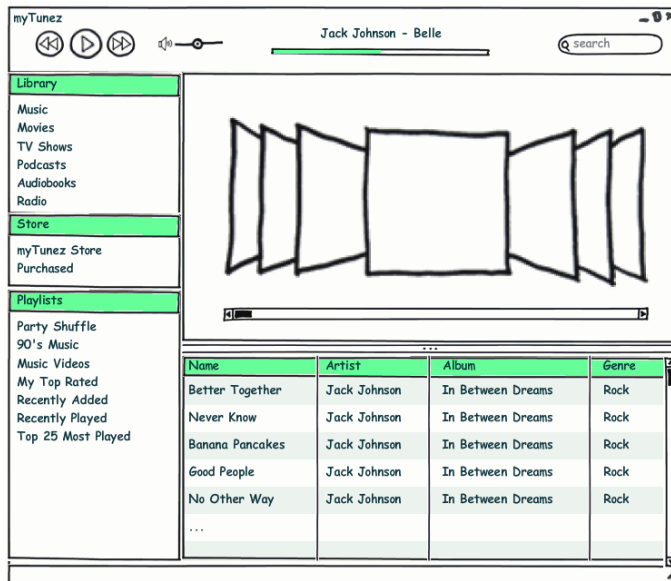


- Tools and environments



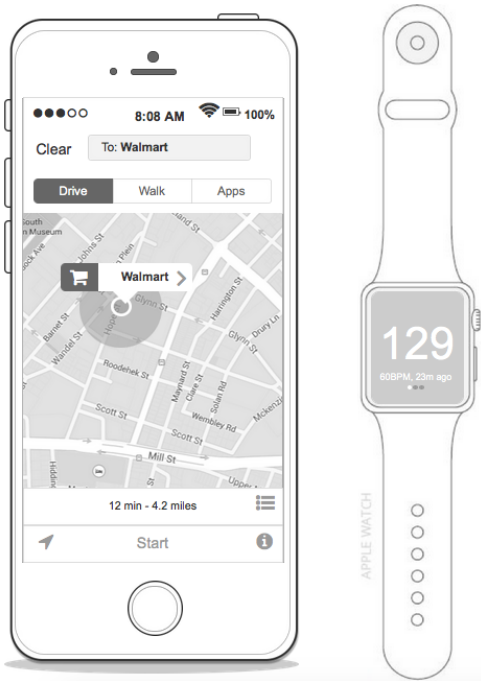
Rapid prototyping tools

- Balsamiq Mockups
 - 1 month



<http://www.balsamiq.com/products/mockups>

Axure



- Powerful prototyping tool
- High-fidelity prototyping without coding
- Available in MIF computer classes
- Free widget libraries on
 - axemplate.com
 - humbleux.com
 - [Material design widget library](#)

Tools for interactive prototypes

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 - Adobe Edge Animate - <http://html.adobe.com/edge/animate/>
 - Google's Web Designer - <https://www.google.com/webdesigner>

Summary

- Different kinds of prototyping are used for different purposes and at different stages
- Prototypes answer questions, so prototype appropriately
- Construction: the final product must be engineered appropriately
- Conceptual design (the first step of design)
- Consider interaction types and interface types to prompt creativity
- Storyboards can be generated from scenarios
- Card-based prototypes can be generated from use cases

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